

OACB Training

2008 MUI Patterns / Trends

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MUI Statistics

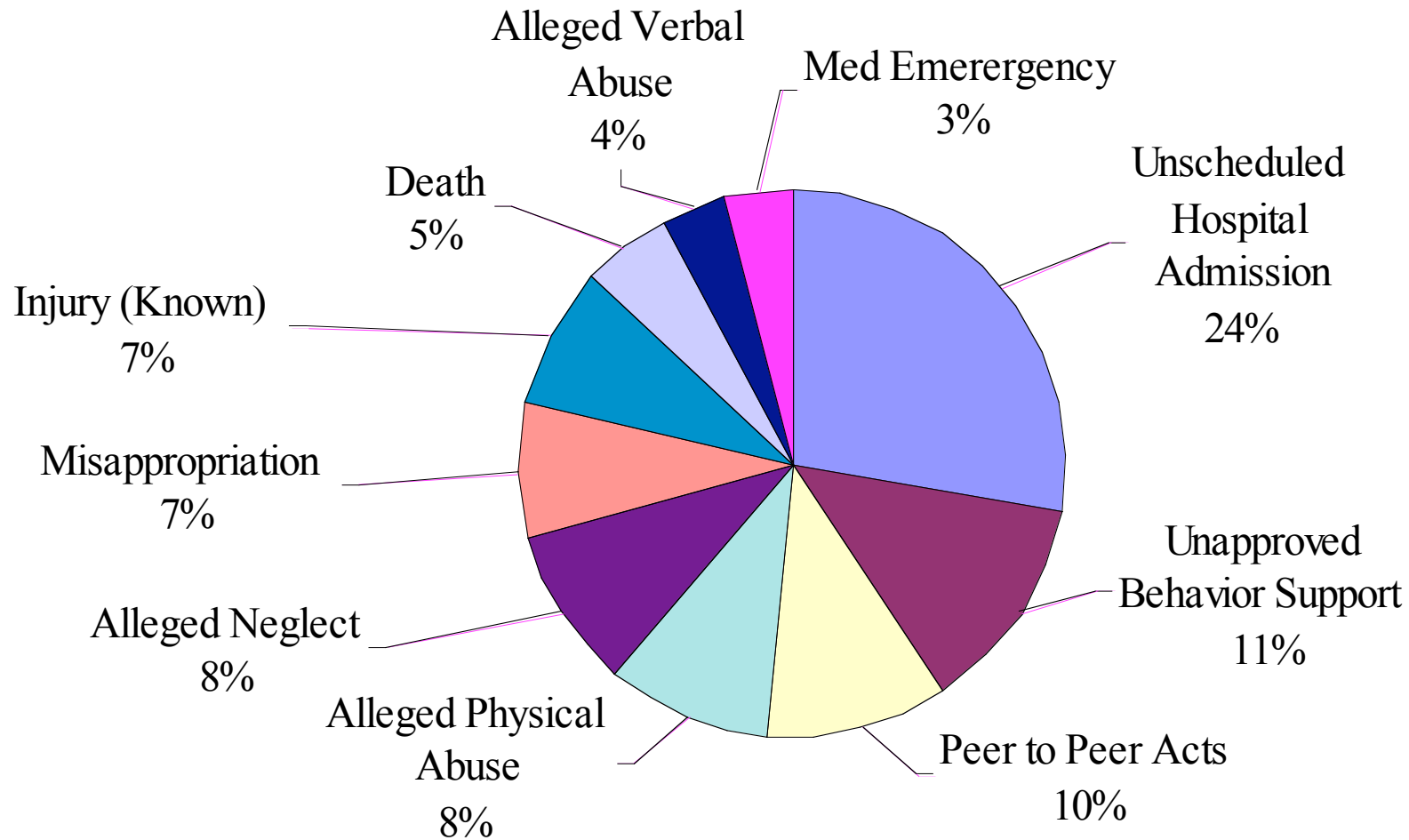
Rates of Report per Selected Category per 1000

Category	2004	2005	2006	2007	2008
Unscheduled					
Hospitalization	86.3	89.3	84.0	48.0	44.3
Alleged Physical Abuse	28.7	25.0	24.7	17.0	16.0
Alleged Sexual Abuse	11.0	9.6	8.6	5.4	4.7
Alleged Verbal Abuse	11.0	9.8	10.0	7.7	7.1
Alleged Neglect	20.5	17.8	18.0	17.0	16.0
Alleged Misappropriations	16.7	16.7	15.0	15.0	14.1
Injury	30.4	28.0	27.0	19.0	16.6
Death	10.8	10.0	9.6	8.7	8.8
Peer to Peer	-	-	-	24.5	17.8
UBS	27.5	22.5	22.0	20.6	21.7

▪ 2007 data was impacted by new rule particularly in the alleged abuse and unscheduled hospitalization categories.

▪ Physical Abuse between peers is now reported with Peer-to-Peer.

Top 10 MUIs by Type



2008 Patterns / Trends

Physical Abuse (2008)

2,315	Allegations
1,176	Substantiated Cases (51%)
11%	Employees
10%	Family
65%	Peers

Causes / Contributing Factors

Control = Power Struggles (Cigarettes, pop, food)

Training = Transitions / BSP Training

Prevention Planning

- Hiring Practices
- Training
- Monitoring

(Positive Culture)

Promoting positive relationships with employees, families, and peers

Misappropriation

1,170	Allegations
751	Substantiated Cases (64%)
27%	Employees
7%	Family
12%	Others
42%	Unknown

What is being stolen? 2008

- Cash = 62%
- Property (TV, cell phones, food) = 31%
- Identity Theft = 7%

Causes / Contributing Factors

- Employees / Family members have access to credit cards, bank cards, and personal information
- Individuals rely on family and/or caregivers to do all of the banking (Deposits / Withdrawals)
- Money storage (Safes, lock boxes, and folders) aren't secured, or too many people have access
- Gift cards are purchased, but come up missing

Prevention Planning

- Secure methods for storing cash, checks, etc.
- Oversight of those responsible to manage and monitor money in the homes
- Regular reconciliation of accounts
- Tracking individual purchases and/or inventories
- Obtaining receipts and matching them up to actual purchases
- Monitor the items purchased (Baby diapers, baby food, children's clothing, feminine products for males)

Neglect 2008

1,344

Allegations

803

Substantiated Cases (60%)

61%

Supervision – Primarily Paid Providers

39%

Treatment – Primarily Paid Providers

Causes / Contributing Factors (Supervision)

- Supervision levels are not met
 - Scheduling Problems
 - Employee / No Shows
 - Not following supervision levels (Community mealtimes)
 - Training on supervision levels (1:1, 24-7 eyes on, etc.)

Causes / Contributing Factors (Treatment)

- Failure to follow ISP
- Failure to follow (Doctor's orders)
- Lack of training on treatments (Turning schedule, monitoring treatments)

Prevention Planning

- Thorough Training
- Accountability for provision of quality services
- Monitoring / Oversight
- Pro Active Communication

Sexual Abuse 2008

691	Allegations
198	Substantiated Cases (29%)
2%	Employees*
19%	Family
24%	Others
50%	Peers

Conduct vs. Contact

Conduct = 40%

Contact = 60%

Prevention Planning

- Supervision / Structure
- Education / (Human Sexuality Training)
(Building Relationships)
Consent?
- Behavior Supports / Team Process

Choking (Preventable Incidents)

Deaths: 2006 18 2007 5 2008 6

2009 4 cases thus far

(Nice improvement since 2006)

*Heimlich and back blows have proven to be very effective in preventing serious outcomes.

Scenarios to Avoid

(Causes / Contributing Factors)

- Mealtimes with limited supervision for these individuals with swallowing problems
- Failing to follow modified diets as required
- Eating in vehicles for at risk individuals
- “Caution” Special events, picnics, trips to the fair (Many times diet textures aren’t followed during these times)
- Failure to use adaptive equipment tool reduces risk during mealtimes

Prevention Planning

- Education (ISP Information)
- Transitions / Good Communication
- Training / Diet Textures
- * Supervision / Monitoring during meals!!

Health & Safety Alerts 2009

- Peanut Butter Safety – January 2009
- Hot Liquid Scalds – January 2009
- Health & Well Being is Priority One – February 2009
- Choking – February 2009
- H1N1 (Swine) Flu - May 2009
- Keeping Safe in the Summer Part I & II – May 2009

Alerts to Come:

- Medication Monitoring
- Post Seizure Care
- Misappropriation / Update
- Falls
- Diet Textures

THANK YOU